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UNIVERSITY EXTENSION
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To Whom It May Concern:

Thank you for the opportunity to write a letter in support of Cliff Ketteborough.

I have known Cliff since 2000 in my capacity as a program planner for IT courses at UC Irvine Extension. Cliff taught numerous courses between 2000 and 2004 on such wide-ranging topics as data communications fundamentals, Java programming, TCP/IP network design, Internet/intranet security, relational databases, and IT project management. This variety of topics reflects Cliff's breadth of knowledge – he has touched nearly every area of information technology during the course of his career.

In addition to serving as an instructor, Cliff has served on our advisory committee for IT programs. His technical knowledge combined with his understanding of what practitioners in industry need proved invaluable in identifying topics for new courses and programs. Cliff could see the individual pieces as well as the big picture – an admirable trait given that so many highly competent technologists often want to focus on interesting technical details while overlooking a project's overall business objectives.

In handling his teaching assignments, Cliff exhibited superior organizational skills and I never had to be concerned about administrative details being overlooked. His approach to teaching was to keep things manageable so students could focus on learning without being distracted by unnecessarily complex course structures and requirements.

Over the last three years, student demand for educational programs and courses here in Orange County have evolved as have our needs for instructors. However, I would certainly ask Cliff to teach additional courses if we had a good match between his strengths our constituents' needs.

Please feel free to contact me if you have additional questions.

Sincerely,

Stefano M. Stefan, Ph.D.
Assistant Director
Business, Management, and IT Programs